




# PRIVACY

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Vincent and the Grenadines

Global Futures Services Ltd (“the Company”, “we”, “our”, or “us”), incorporated under the laws of Saint Vincent and the Grenadines, is committed to protecting the privacy and confidentiality of our clients’ personal information. This Privacy Policy explains how we collect, use, store, and safeguard your information when you use our services.

By opening an account with us or using our services, you consent to the practices described in this Privacy Policy.

### **1. Information We Collect**

We may collect and process the following categories of personal information:

- Identification Data: Full name, date of birth, nationality, government-issued identification documents (passport, ID card, driver’s license).
- Contact Details: Residential address, email address, phone numbers.
- Financial Information: Bank account details, payment card details, transaction history, trading history.
- Compliance Information: Proof of address, source of funds, and other documents required under our Know-Your-Customer (KYC) and Anti-Money Laundering (AML) obligations.
- Technical Data: IP addresses, browser type, device identifiers, and usage data collected when accessing our trading platforms or websites.

### **2. How We Use Your Information**

Your personal data may be used for the following purposes:

- To verify your identity and comply with KYC and AML regulations under the laws of Saint Vincent and the Grenadines.
- To open, manage, and maintain your trading account.
- To process deposits, withdrawals, and other transactions.
- To provide you with trading services, support, and account management.
- To monitor, prevent, and investigate fraud, suspicious activity, or breaches of our Terms and Conditions.
- To comply with legal obligations, regulatory requirements, and court orders.
- To communicate with you regarding products, services, updates, and promotions (where applicable and subject to your consent).

### **3. Data Sharing and Disclosure**

We do not sell or rent client information to third parties. However, we may share your data with:

- Regulatory authorities and law enforcement agencies, as required by the laws of Saint Vincent and the Grenadines.
- Payment service providers, banks, auditors, and other financial institutions necessary to process your transactions.
- Third-party service providers who assist us in operating our platforms, verifying documents, or providing IT and security services.

All third parties are contractually obligated to protect your data and use it only for the agreed purpose.

### **4. Marketing and Third-Party Restrictions**

- We will never sell, lease, or trade your personal data to third parties for marketing purposes.
- Promotional communications (such as newsletters or special offers) will only be sent if you have provided prior consent, and you may opt out at any time.
- Any marketing partners or service providers engaged by us are bound by strict confidentiality and data protection agreements.
- You remain in full control of your communication preferences and may update or withdraw your consent at any time through your client portal or by contacting us directly.

## **5. Data Storage and Security**

Client information is stored on secure servers with advanced encryption and restricted access. We implement industry-standard security measures to safeguard personal and financial data against unauthorized access, loss, alteration, or disclosure.

Access to client information is strictly limited to authorized employees and contractors under confidentiality obligations.

## **6. Data Retention**

We retain your personal data for as long as necessary to fulfill the purposes for which it was collected and to comply with legal and regulatory requirements. Generally, records are kept for a minimum of five (5) years after the end of the client relationship, unless a longer retention period is required by law.

## **7. Your Rights**

- As a client, you have the following rights regarding your personal information:
- Access: You may request a copy of the information we hold about you.
- Correction: You may request correction of inaccurate or incomplete data.
- Deletion: You may request deletion of your personal data, subject to regulatory and legal restrictions.
- Restriction & Objection: You may object to or request restriction of processing in certain circumstances.
- Withdrawal of Consent: If processing is based on your consent, you may withdraw it at any time.

To exercise these rights, please contact us at [compliance@gfsfutures.com](mailto:compliance@gfsfutures.com).

## **8. Cookies and Online Tracking**

Our website and trading platforms may use cookies to enhance user experience, analyze traffic, and provide tailored services. You may adjust your browser settings to block or delete cookies; however, this may affect the functionality of our services.

## **9. Cross-Border Data Transfers**

Client data may be transferred and stored outside Saint Vincent and the Grenadines, including jurisdictions where data protection laws may differ. In such cases, we ensure that adequate safeguards are in place to protect your data.

## **10. Amendments to this Policy**

We may update this Privacy Policy from time to time to reflect changes in legal requirements or business practices. Clients will be notified of significant changes via email or through our website.

## **11. Contact Information**

For any questions regarding this Privacy Policy or the handling of your personal information, please contact us at:

**Global Futures Services Ltd**  
**Compliance Department**  
**Email: [compliance@gfsfutures.com](mailto:compliance@gfsfutures.com)**